

Privacy Policy

At pickfishpets.com, we are committed to protecting the privacy and security of our customers. We understand that when you provide us with personal information, you trust us to act in a responsible manner. This privacy policy outlines the types of personal information we collect, how it is used and protected, and with whom it may be shared.

Information Collection and Use

We collect personal information such as your name, mailing address, email address, and phone number when you place an order or create an account on our website. We also collect payment information, such as credit card details, when you make a purchase. This information is used to process and fulfill your order and to notify you of the status of your order.

We may also use your personal information to send you promotional emails about our products and services. However, you may choose to opt-out of receiving these emails at any time by clicking the unsubscribe link at the bottom of the email or contacting us via email or telephone.

Information Sharing and Disclosure

We do not share or sell your personal information to any third parties for marketing purposes. We only share your personal information with third-party service providers, such as shipping companies and payment processors to process and fulfill your order. These third parties are prohibited from using your personal information for any other purpose that is not related to completing your order. However, we may also disclose your personal information as required by law, such as in response to a subpoena or court order.

Security

We take the security of your personal information very seriously. We use industry-standard security measures to protect your personal information from unauthorized access, alteration, disclosure or destruction. You can feel safe knowing we take the proper precautions to protect your information when it is submitted via the website, and your information is protected both online and offline. All payments are collected and transmitted in an encrypted and secure manner. Payment information is never stored on our end.

Changes to this Privacy Policy

We may update this privacy policy from time to time to reflect changes to our information practices. If we make any material changes, we will notify you by email (sent to the email address specified in your account) or by means of a notice on this website prior to the change becoming effective.

If you have any questions or concerns about our privacy policy, please contact us immediately at info@pickfishpets.com or via telephone at 908-688-9861.

Effective as of 1/01/2023"